

# User Stories Capstone Part 2

**Product:**

**Persona: A busy school staff member who needs easy and efficient communication channels.**

As a	I want to	so that
school staff member	tally behavior (bx) infractions	I can communicate bx data to parents and necessary school staff
school staff member	select pre-determined bx interventions	I can feel confident that I chose the intervention that corresponds to the bx
school staff member	provide parents with RtI process map	they can remain informed of the process steps
school staff member	view student goals in one place	I can easily verify that the goals are being worked on and at what percentage
school staff member	digitally draft daily progress notes	I can document and communicate data to parents/staff consistently
school staff member	write SOAP notes on student intervention goals and progress	there is consistency in the structure of how notes are kept/communicated
school staff member	update parents throughout the evaluation process	they are informed without needing to chase updates
school staff member	graph intervention data	I can save myself time and have a visual to show parents/staff
school staff member	write education plans and track data in the same platform	data tracking is efficient and nothing is missed across platforms
school staff member	contact parents through their preferred channel	I can ensure that I will reach them in a timely manner
school staff member	"text" parents from an app that masks my phone number	I can feel comfortable texting without sharing my personal number
school staff member	send voice/video messages to parents of important info	parents who do not want to text/email can still hear an explanation and reply
school staff member	train parents on how to use the digital platform	they are informed about the specific tools used and how to best support their child
school staff member	see individual assignment grades	I can keep track of grades in one place and share with parents, staff, and students (when applicable)
school staff member	translate my messages into different languages	parents of different backgrounds can be just as included in the conversation
school staff member	document everything in one platform	I do not have to transfer things from so many different sources (notebooks, laptop, websites, sticky notes)
school staff member	schedule feedback sessions with parents/staff	both parties can be updated on student progress and/or the progress in the referral process
school staff member	organize my notes/tallies that I keep for each student	I can easily find and synthesize those notes when requested
school staff member	know when a student is/isn't responding well to an intervention	I can confidently decide when to adjust the intervention
school staff member	review all available/approved resources in one place	I will know all the tools I can use to show student progress to stakeholders
school staff member	receive intervention support during the referral process	while student is still struggling, I can know that I am supporting them the best way possible
school staff member	review all of a new student's diagnostic information	I can know where their strengths and deficits are early on and support the right areas
school staff member	display a visual representation of Tiered system (cake layers)	parents can understand how the intervention system works and why it is a slow process
school staff member	clearly define what intervention and progress monitoring are used	I can accurately demonstrate the tools that are being used when requested by PST
school staff member	track the correct target bx	I can know exactly what I am supposed to be looking for and not have to write everything little thing down
school staff member	document and compare intervention data to classroom observations	I can communicate the similarities or differences in what the student is doing in both settings
school staff member	record voice memos for convos held about a student	during lengthy referral process, all pertinent info about student is recorded and not forgotten
school staff member	forward a comprehensive data packet to next school	if a student moves, all the valuable notes, interventions, and data are in one place for new school/district to use
school staff member	use intervention/progress monitoring info I already have or document	I do not have to fill out additional needless forms as often
school staff member	keep track of important events on a digital calendar	I can receive alerts when needed about upcoming deadlines and events

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school staff member	compile academic/bx records digitally	when a student moves on to new school, all records can be easily sent and accessed
<b>Theme: Intervention Data</b>		
school staff member	tally behavior (bx) infractions	I can communicate bx data to parents and necessary school staff
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<b>Theme: Rtl Process for Parents</b>		
school staff member	provide parents with Rtl process map	they can remain informed of the process steps
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school staff member	update parents throughout the evaluation process	they are informed without needing to chase updates
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<b>Theme: Documentation</b>		
school staff member	view student goals in one place	I can easily verify that the goals are being worked on and at what percentage
school staff member	write SOAP notes on student intervention goals and progress	there is consistency in the structure of how notes are kept/communicated

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